

**Clerk's report (for information only)**

- On 31<sup>st</sup> May Wyre Council made the tree preservation order number 7 2018. Land to the south of Calder House Lane and to the East of Garstang Road, Bowgreave. No objections were received and on 23.10.18 the order was confirmed (made permanent) without modification.
- Meeting with fire officers arranged to take place on Saturday 15<sup>th</sup> December 2018 in Calder Vale village hall from 10am – 12 noon. Clerk has spoken to all families directly concerned informing them of the meeting.
- Meeting with fire officers took place on Saturday 15<sup>th</sup> December. Present were representatives from Lancashire Fire and Rescue Service, Lancashire Age UK and Lancashire Wellbeing. Clerk sent thank you emails to all concerned the week following the meeting. The Chairman wrote a letter to United Utilities regarding their non attendance which the Clerk sent via email to United Utilities CEO Steve Mogford & Louise Beardmore (and copied in Mark Hutton, Northern Area Community Protection Manager. Lancashire Fire & Rescue Service) and a hard copy was sent in the post the week following the meeting.
- Mark Hutton responded to being copied into the UU letter – “Thank you for sharing a copy of the letter from Chairman to United Utilities with LFRS. I will ensure a copy is passed to our Headquarters based Hydrant team for their information / records.  
Can I also take this opportunity to wish yourself, the Council, and all Parish residents a very peaceful and safe Christmas and New Year”.  
Best Regards, Mark.
- Anne Oliver (Age uk representative) who attended the public meeting in December responded to the thank you email as follows: “Hi Nicky  
I will be visiting the Mothers Union in January and am happy to attend additional groups to discuss our services and campaigns  
I wish all of you a Happy And uneventful Christmas and New Year.  
Anne”
- Claire Thomson, Regulatory Solicitor, United Utilities Legal Department acknowledged receipt of the letter from the Chairman sent in Dec 18 and requested information about the meeting of the PC in January 19. Clerk responded, giving details as relevant.
- Louise Beardmore, Customer Services and People Director, United Utilities acknowledged receipt of the letter from the Chairman sent in Dec 18 and sent a further email January 02.19 as follows: “As I promised in my email of the 23rd December, I have looked into why we didn't attend the meeting on the 15th December as you referenced in your letter.  
Having spoken with various departments involved there seems to have been a breakdown in communications for which I can only apologise, this is not the service we want to give any of our customers.  
As a result of your complaint and subsequent investigations we are introducing changes to how we manage requests and attendance at all such meetings in the future to ensure the problem does not arise again.  
I understand how important this matter is to the local community and I have therefore arranged for Steve Wong our Stakeholder Manager; Jack Crumbleholme our Water Network Manager and Rob Lafferty who manages fire hydrants across the region to attend the meeting on the 9th

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January and answer any questions you may have. I would be grateful if you can let me know the time and location of the meeting.

Many thanks for bringing this to my attention, we care passionately about the service we provide to customers and I am sorry on this occasion we let you down. I will also respond in writing to the Chairman today and outline the above explanation and also attendance at the 09th January meeting.

Kind regards

Louise.

Clerk responded to Louise, giving her the relevant meeting information.

### **Planning decisions**

- **Accepted** – 17/00013/NONMAT – Non material amendment application for the addition of a knee rail fence to approved application 17/00013/REMMAJ on land rear of Bowgreave House Farm, Garstang Road, Bowgreave.
- **Application refused** – 18/00403/FUL – Erection of banqueting Hall(D2) with parking area & retaining walls @ Barnacre Cottages, Awkright Farm, Eidsforth Lane.
- **Permitted** - 18/01031/FUL – Two storey & single side extension with front dormer (following demolition of the existing garage & conservatory) @ Springfield, Dimples Lane.
- **Permitted** - 18/00976/FUL – Erection of 3 additional stables for personal use @ Oakenclough House, Delph Lane.
- **Application refused** - 18/01019/FUL – Rear extension following demolition of existing conservatory @ 8 Heald Croft, Garstang.

Mrs Nicky Mason